## OUR CORE VALUES

#### HUMOR

We are able to laugh, and conduct ourselves with a can-do attitude.

#### EXPERTISE

We creatively seek knowledge and passionately advocate for lifelong learning.

#### ACCESS

We provide access to information without personal bias or censorship.

#### RESPONSIBILITY

We are sincerely accountable for our actions and conduct ourselves with integrity.

#### TRUST

We are trustworthy and value confidentiality. We treat everyone with respect and honesty.

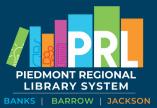
### SERVICE

We offer professional service with patience, helpfulness, compassion and empathy.

Scan to visit our website at

PRLIB.ORG





# STRATEGIC PLAN

July 2022 – June 2028

The mission of the Piedmont Regional Library System is to empower people, raise aspirations, and build quality of life. MAKE SPACE

- Create accessible, flexible spaces within our libraries to meet changing needs of staff and patrons
- Ensure physical spaces are accessible, inviting, and comfortable
- Provide space for both group and individual use
  - Design programming options tailored to the community
  - Increase intergenerational programming opportunities
  - Bridge programming between teen years and adulthood with "new adult" programs
    - Maximize use of outreach tools and resources

GOALS + STRATEGIES

BE ACCESSIBLE

OFFER

PROGRAMS

PARTNER

UP

- Simplify the patron experience
- Reduce barriers to our services for all patrons
- Reflect the community and its many facets
- Utilize the mobile library, PuRL, to provide access to those that cannot come to us
- Expand our concept of traditional library partners
- Identify and support community library ambassadors
- Build community relationships
- Leverage partnerships to increase library awareness and programming opportunities.

TELL OUR STORY

- Target library marketing to community segments
- Represent the library in the community